

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NNE	01-JUN-2015	Aggregate	PO-1-01-6040	Average Response Time - CSR	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	197.00	58.00	NA	3.40	NA	MET	0	1.00	5	0
NNE	01-JUN-2015	Aggregate	PO-1-01-6050	Average Response Time - CSR	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	2,183.00	554.00	NA	3.94	NA	MET	0	1.00	5	0
NNE	01-JUN-2015	Aggregate	PO-1-03-6040	Average Response Time - Address Validation	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	2,056.00	554.00	NA	3.71	NA	MET	0	1.00	5	0
NNE	01-JUN-2015	Aggregate	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI	<= 7.5 Seconds	ELIGIBLE	NA	NA	5,658.00	1,521.00	NA	3.72	NA	MET	0	1.00	5	0
NNE	01-JUN-2015	Aggregate	PO-1-05-6040	Average Response Time - TN Availability and Reservation	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	11.00	1.00	NA	11.00	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-1-05-6050	Average Response Time - TN Availability and Reservation	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	2,361.00	152.00	NA	15.53	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-1-06-6040	Average Response Time - Mech. Loop Qualification	XML	<= 4.5 Seconds	ELIGIBLE	NA	NA	5,776.00	1,242.00	NA	4.65	NA	MISS	197	1.00	5	0
NNE	01-JUN-2015	Aggregate	PO-1-06-6050	Average Response Time - Mech. Loop Qualification	WEB GUI	<= 6.5 Seconds	ELIGIBLE	NA	NA	4,528.00	953.00	NA	4.75	NA	MET	0	1.00	5	0
NNE	01-JUN-2015	Aggregate	PO-1-07-6040	Average Response Time - Rejected Query	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	82.00	32.00	NA	2.56	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-1-07-6050	Average Response Time - Rejected Query	WEB GUI	<= 7.5 Seconds	DIAGNOSTIC	NA	NA	527.00	242.00	NA	2.18	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-1-08-6040	% Timeouts	XML	<= 0.33%	DIAGNOSTIC	NA	NA	274.00	6,567.00	NA	4.17	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-1-08-6050	% Timeouts	WEB GUI	<= 0.33%	DIAGNOSTIC	NA	NA	150.00	3,572.00	NA	4.20	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-1-09-6040	Average Response Time - Parsed CSR	XML	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	16,587.00	4,406.00	NA	3.76	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-2-02-6000	OSS Interface Availability - Prime Time	VFO	>= 99.5%	ELIGIBLE	NA	NA	28,060.00	28,060.00	NA	99.93	NA	MET	0	1.00	Severity Dependent	0
NNE	01-JUN-2015	Aggregate	PO-3-02-1000	% Answered within 30 Seconds - Ordering	Resale and UNE	>= 80%	DIAGNOSTIC	NA	NA	1,315.00	1,330.00	NA	98.87	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-3-04-1000	% Answered within 30 Seconds - Repair	Resale and UNE	>= 80%	DIAGNOSTIC	NA	NA	20,476.00	24,323.00	NA	84.18	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-4-01-6660	% Change Management Notices Sent on Time	Change Notices (types 3, 4 and 5)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	MET	0	1.00	Severity Dependent	0
NNE	01-JUN-2015	Aggregate	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notices (types 1 and 2)	>= 95%	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	MET	0	1.00	Severity Dependent	0
NNE	01-JUN-2015	Aggregate	PO-4-02-6600	Change Management Notices - Delay 1 to 7 Days	Change Notices all types	No Standard	DIAGNOSTIC	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-4-03-6600	Change Management Notices - Delay >= 8 Days	Change Notices all types	0 (zero) Notices >= 8 Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2015	Aggregate	PO-5-01-6500	% On Time Notice of OSS Interface Outage	OSS Interface Outage Notifications	>= 95% within 20 Minutes of Outage	DIAGNOSTIC	NA	NA	1.00	1.00	NA	100.00	NA	NA	NA	NA	NA	0
NNE	01-JUN-2015	Aggregate	PO-6-01-6000	Software Validation	VFO	<= 5% Failed Transactions	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	MET	0	1.00	Severity Dependent	0
NNE	01-JUN-2015	Aggregate	PO-7-01-6000	% Production Software Referrals Resolved On Time	VFO	>= 95% within 48 Hours/10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	MET	0	1.00	Severity Dependent	0
NNE	01-JUN-2015	Aggregate	PO-7-02-6000	Delay Hours Production Software Resolution - Change - Transactions Failed - No Workaround	VFO	0 (zero) production resolution changes > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2015	Aggregate	PO-7-03-6000	Delay Days Production Software Resolution - Change - Transactions Failed - With Workaround	VFO	0 (zero) production resolution changes > 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NNE	01-JUN-2015	Aggregate	PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions Failed - No Workaround	VFO	0 (zero) failed/rejected test deck transactions > 48 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	Severity Dependent	0
NH	01-JUN-2015	Aggregate	OR-1-01-6100	% On Time - Manual Loop Qualification	Manual Loop Qual Request	>= 95% within 48 Hours	ELIGIBLE	NA	NA	3.00	3.00	NA	100.00	NA	MET	0	1.00	40	0
NH	01-JUN-2015	Aggregate	OR-1-02-2000	% On Time LSRC - Flow-Through	Resale	>= 95% within 2 Hours	ELIGIBLE	NA	NA	32.00	32.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-1-02-3332	% On Time LSRC - Flow-Through	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	397.00	397.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-1-04-2000	% On Time LSRC - No Facility Check (Non-Flow-Through)	Resale	>= 95% within 24 Hours	ELIGIBLE	NA	NA	36.00	41.00	NA	87.80	NA	MISS	4	1.00	28	112.00
NH	01-JUN-2015	Aggregate	OR-1-04-3331	% On Time LSRC - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	280.00	296.00	NA	94.59	NA	MISS	10	1.00	28	280.00
NH	01-JUN-2015	Aggregate	OR-1-04-3343	% On Time LSRC - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	7.00	6.00	NA	87.50	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-1-06-2000	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-1-06-3200	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	11.00	11.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-JUN-2015	Aggregate	OR-1-06-3331	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 72 Hours	ELIGIBLE	NA	NA	14.00	14.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-1-06-3343	% On Time LSRC/ASRC - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-1-12-5020	% On Time ASRC	CLEC Trunks (<= 192 Forecasted)	>= 95% within 10 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-1-12-5030	% On Time ASRC	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUN-2015	Aggregate	OR-1-13-5000	% On Time Design Layout Record (DLR)	CLEC Trunks	>= 95% On or Before DLRD	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUN-2015	Aggregate	OR-2-02-2000	% On Time LSR Reject (Flow-Through)	Resale	>= 95% within 2 Hours	ELIGIBLE	NA	NA	9.00	9.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-02-3332	% On Time LSR Reject (Flow-Through)	UNE 2-Wire Loops/LNP	>= 95% within 2 Hours	ELIGIBLE	NA	NA	130.00	130.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-04-2000	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	Resale	>= 95% within 24 Hours	ELIGIBLE	NA	NA	14.00	14.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-04-3331	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 24 Hours	ELIGIBLE	NA	NA	5.00	5.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-04-3343	% On Time LSR Reject - No Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 24 Hours	ELIGIBLE	NA	NA	1.00	2.00	NA	50.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-06-2000	% On Time LSR/ASRC Reject - Facility Check (Non-Flow-Through)	Resale	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-06-3200	% On Time LSR/ASRC Reject - Facility Check (Non-Flow-Through)	UNE Specials	>= 95% within 5 Business Days	ELIGIBLE	NA	NA	22.00	22.00	NA	100.00	NA	MET	0	1.00	56	0
NH	01-JUN-2015	Aggregate	OR-2-06-3331	% On Time LSR/ASRC Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Analog Loop/LNP	>= 95% within 72 Hours	ELIGIBLE	NA	NA	9.00	9.00	NA	100.00	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-06-3343	% On Time LSR/ASRC Reject - Facility Check (Non-Flow-Through)	UNE 2-Wire Digital and xDSL Loops	>= 95% within 72 Hours	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-12-5020	% On Time Trunk ASR Reject	CLEC Trunks (<= 192 Forecasted)	>= 95% within 7 Business Days	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-2-12-5030	% On Time Trunk ASR Reject	CLEC Trunks (> 192, Unforecasted, and Projects)	>= 95% within Negotiated Interval	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	56	0
NH	01-JUN-2015	Aggregate	OR-4-11-1000	% Completed Orders with Neither a PCN nor BCN Sent	Resale and UNE	<= 0.25% within 2 Business Days of Provisioning Completion	DIAGNOSTIC	NA	NA	2.00	1,856.00	NA	0.11	NA	NA	NA	NA	NA	0
NH	01-JUN-2015	Aggregate	OR-4-16-1000	% Provisioning Completion Notifiers Sent within One Business Day	Resale and UNE	>= 95%	ELIGIBLE	NA	NA	838.00	846.00	NA	99.05	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-4-17-1000	% Billing Completion Notifiers Sent on Time	Resale and UNE	>= 95.5% within 2 or 4 Business Days of Provisioning Completion	ELIGIBLE	NA	NA	1,853.00	1,855.00	NA	99.89	NA	MET	0	1.00	28	0
NH	01-JUN-2015	Aggregate	OR-5-01-2000	% Flow-Through - Total	Resale	No Standard	DIAGNOSTIC	NA	NA	31.00	74.00	NA	41.89	NA	NA	NA	NA	NA	0
NH	01-JUN-2015	Aggregate	OR-5-01-3112	% Flow-Through - Total	UNE 2-Wire Analog Loop	No Standard	DIAGNOSTIC	NA	NA	200.00	216.00	NA	92.59	NA	NA	NA	NA	NA	0
NH	01-JUN-2015	Aggregate	OR-5-01-3121	% Flow-Through - Total	Directory Listings and LNP	No Standard	DIAGNOSTIC	NA	NA	1,716.00	2,019.00	NA	84.99	NA	NA	NA	NA	NA	0
NH	01-JUN-2015	Aggregate	OR-5-03-2000	% Flow-Through - Achieved	Resale	>= 95%	ELIGIBLE	NA	NA	5.00	5.00	NA	100.00	NA	MET	0	1.00	35	0
NH	01-JUN-2015	Aggregate	OR-5-03-3112	% Flow-Through - Achieved	UNE 2-Wire Analog Loop	>= 95%	ELIGIBLE	NA	NA	109.00	114.00	NA	95.81	NA	MET	0	1.00	35	0
NH	01-JUN-2015	Aggregate	OR-5-03-3121	% Flow-Through - Achieved	Directory Listings and LNP	>= 95%	ELIGIBLE	NA	NA	1,058.00	1,197.00	NA	88.39	NA	MISS	62	1.00	35	2,870.00
NNE	01-JUN-2015	Aggregate	OR-6-01-1001	% Service Order Accuracy	Resale and UNE 2-Wire Loops /LNP	>= 95% without Errors	ELIGIBLE	NA	NA	72.00	73.00	NA	98.63	NA	MET	0	1.00	56	0
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Wholesale Performance Plan - NH Aggregate Summary Report

State	Month	CLEC Id	Metric Id	Metric Title	Product	Performance Standard	Eligible/Diagnostic	FRP Num	FRP Den	CLEC Num	CLEC Den	FRP Perf.	CLEC Perf.	Z Score	Met Miss Ss	Qual'd Miss	Escalation Level	\$ Miss	\$ Credit
NH	01-JUN-2015	Aggregate	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	0.00	3,314.00	0.00	20.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	0.00	9.00	0.00	4.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital and xDSL Loops	No Standard	DIAGNOSTIC	NA	NA	0.00	13.00	NA	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-5-02-5000	% Orders Held for Facilities > 15 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	1.00	3.00	0.00	1.00	33.33	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-5-03-5000	% Orders Held for Facilities > 60 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D	DIAGNOSTIC	0.00	3.00	0.00	1.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-6-01-2000	% Installation Troubles Reported within 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	140.00	2,052.00	1.00	25.00	6.82	4.00	0.04	MET	0	1.00	60	0
NH	01-JUN-2015	Aggregate	PR-6-01-3113	% Installation Troubles Reported within 30 Days	UNE 2-Wire Analog Loop - New	Parity with Retail POTS - Dispatched	ELIGIBLE	91.00	465.00	4.00	29.00	19.57	13.79	0.49	MET	0	1.00	60	0
NH	01-JUN-2015	Aggregate	PR-6-01-3200	% Installation Troubles Reported within 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	0.00	1.00	0.00	39.00	0.00	0.00	NA	SS	0	1.00	150	0
NH	01-JUN-2015	Aggregate	PR-6-01-3343	% Installation Troubles Reported within 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS - Dispatched	ELIGIBLE	91.00	465.00	2.00	17.00	19.57	11.76	0.44	MET	0	1.00	60	0
NNE	01-JUN-2015	Aggregate	PR-6-01-5000	% Installation Troubles Reported within 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	0.00	3.00	0.00	1.00	0.00	0.00	NA	MET	0	1.00	150	0
NH	01-JUN-2015	Aggregate	PR-6-02-3520	% Installation Troubles Reported within 7 Days	UNE 2-Wire Analog Loop - Hot Cut	<= 2%	ELIGIBLE	NA	NA	0.00	37.00	NA	0.00	NA	MET	0	1.00	60	0
NH	01-JUN-2015	Aggregate	PR-8-01-2000	% Open Orders in a Hold Status > 30 Days	Resale	Parity with Retail POTS	ELIGIBLE	105.00	3,603.00	0.00	60.00	2.94	0.00	0.96	MET	0	1.00	60	0
NH	01-JUN-2015	Aggregate	PR-8-01-3112	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	105.00	3,603.00	0.00	30.00	2.94	0.00	0.23	MET	0	1.00	60	0
NH	01-JUN-2015	Aggregate	PR-8-01-3200	% Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Retail Specials	ELIGIBLE	6.00	18.00	1.00	40.00	33.33	2.50	2.80	MET	0	1.00	150	0
NH	01-JUN-2015	Aggregate	PR-8-01-3343	% Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	105.00	3,603.00	0.00	21.00	2.94	0.00	0.09	MET	0	1.00	60	0
NNE	01-JUN-2015	Aggregate	PR-8-01-5000	% Open Orders in a Hold Status > 30 Days	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	2.00	5.00	0.00	1.00	40.00	0.00	NA	MET	0	1.00	150	0
NH	01-JUN-2015	Aggregate	PR-8-02-2000	% Open Orders in a Hold Status > 90 Days	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	101.00	3,598.00	4.00	59.00	2.81	6.78	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-8-02-3112	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	101.00	3,598.00	6.00	30.00	2.81	20.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-8-02-3200	% Open Orders in a Hold Status > 90 Days	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	6.00	18.00	0.00	39.00	33.33	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-8-02-3343	% Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital and xDSL Loops	Diagnostic comparison to Retail POTS	DIAGNOSTIC	101.00	3,598.00	0.00	21.00	2.81	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-8-02-5000	% Open Orders in a Hold Status > 90 Days	CLEC Trunks	Diagnostic Comparison to IXC Feature Group D Trunks	DIAGNOSTIC	1.00	4.00	1.00	2.00	25.00	50.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	PR-9-01-3520	% On Time Performance - Hot Cut	UNE 2-Wire Analog Loop - Hot Cut	>= 95% Completed within Window	ELIGIBLE	NA	NA	6.00	6.00	NA	100.00	NA	MET	0	1.00	100	0
NH	01-JUN-2015	Aggregate	PR-9-08-3520	Average Duration of Hot Cut Installation Troubles	UNE 2-Wire Analog Loop - Hot Cut	Parity with Retail POTS - New	ELIGIBLE	2,469.15	109.00	NA	NA	22.65	NA	NA	NA	0	1.00	100	0
NNE	01-JUN-2015	Aggregate	MR-1-01-6000	Average Response Time - Create Trouble	VFO	<= 4.5 Seconds	ELIGIBLE	NA	NA	7,789.00	1,638.00	NA	4.74	NA	MISS	47	1.00	5	45.00
NNE	01-JUN-2015	Aggregate	MR-1-02-6000	Average Response Time - Status Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	185.00	6.00	NA	30.83	NA	NA	NA	NA		0
NNE	01-JUN-2015	Aggregate	MR-1-03-6000	Average Response Time - Modify Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	2,836.00	91.00	NA	31.16	NA	NA	NA	NA		0
NNE	01-JUN-2015	Aggregate	MR-1-04-6000	Average Response Time - Request Cancellation of Trouble	VFO	<= 4.5 Seconds	DIAGNOSTIC	NA	NA	517.00	15.00	NA	34.47	NA	NA	NA	NA		0
NNE	01-JUN-2015	Aggregate	MR-1-05-6000	Average Response Time - Status and Trouble History	VFO	No Standard	DIAGNOSTIC	NA	NA	371.00	11.00	NA	33.73	NA	NA	NA	NA		0
NNE	01-JUN-2015	Aggregate	MR-1-06-6000	Average Response Time - Test Trouble (Resale POTS Only)	VFO	<= 90 Seconds	ELIGIBLE	NA	NA	11,577.00	250.00	NA	46.31	NA	MET	0	1.00	5	0
NH	01-JUN-2015	Aggregate	MR-2-01-3200	Network Trouble Report Rate	UNE Specials	No Standard	DIAGNOSTIC	NA	NA	32.00	3,616.00	NA	0.88	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-2-01-5000	Network Trouble Report Rate	CLEC Trunks	Parity with IXC Feature Group D Trunks	DIAGNOSTIC	0.00	14.00	0.00	779.00	0.00	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-2-02-2000	Network Trouble Report Rate - Loop	Resale	Parity with Retail POTS	DIAGNOSTIC	2,483.00	179,312.00	35.00	5,405.00	1.38	0.65	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	2,483.00	179,312.00	60.00	15,967.00	1.38	0.38	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-2-02-3343	Network Trouble Report Rate - Loop	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	2,483.00	179,312.00	3.00	3,011.00	1.38	0.10	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-2-03-2000	Network Trouble Report Rate - Central Office	Resale	Parity with Retail POTS	DIAGNOSTIC	235.00	179,312.00	5.00	5,405.00	0.13	0.09	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-2-03-3112	Network Trouble Report Rate - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	DIAGNOSTIC	24.00	179,312.00	3.00	15,967.00	0.01	0.02	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	DIAGNOSTIC	24.00	179,312.00	0.00	3,011.00	0.01	0.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-3-01-2010	% Missed Repair Appointment - Loop	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	113.00	448.00	2.00	30.00	25.22	6.67	2.26	MET	0	1.00	70	0
NH	01-JUN-2015	Aggregate	MR-3-01-3112	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	404.00	2,035.00	0.00	2.00	19.85	0.00	NA	SS	0	1.00	35	0
NH	01-JUN-2015	Aggregate	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	517.00	2,483.00	8.00	60.00	20.82	13.33	1.28	MET	0	1.00	70	0
NH	01-JUN-2015	Aggregate	MR-3-02-2010	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	517.00	2,483.00	0.00	17.00	20.82	0.00	2.07	MET	0	1.00	70	0
NH	01-JUN-2015	Aggregate	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	34.00	83.00	1.00	4.00	40.96	25.00	NA	SS	0	1.00	70	0
NH	01-JUN-2015	Aggregate	MR-3-02-3112	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	37.00	152.00	NA	NA	24.34	NA	NA	NA	0	1.00	35	0
NH	01-JUN-2015	Aggregate	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	6.00	44.00	0.00	3.00	13.64	0.00	NA	SS	0	1.00	70	0
NH	01-JUN-2015	Aggregate	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	6.00	44.00	NA	NA	13.64	NA	NA	NA	0	1.00	70	0
NH	01-JUN-2015	Aggregate	MR-4-01-3200	Mean Time To Repair - Total	UNE Specials	Parity with Retail Specials	ELIGIBLE	232.72	19.00	233.68	32.00	12.25	7.30	1.35	MET	0	1.00	125	0
NH	01-JUN-2015	Aggregate	MR-4-01-5000	Mean Time To Repair - Total	CLEC Trunks	Parity with IXC Feature Group D Trunks	ELIGIBLE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-4-02-2010	Mean Time To Repair - Loop Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	5,813.95	448.00	409.13	30.00	12.98	13.64	-0.19	MET	0	1.00	60	0
NH	01-JUN-2015	Aggregate	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	59,121.27	2,035.00	47.42	2.00	29.05	23.71	NA	SS	0	1.00	35	0
NH	01-JUN-2015	Aggregate	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	64,935.11	2,483.00	757.24	60.00	26.15	12.62	5.00	MET	0	1.00	60	0
NH	01-JUN-2015	Aggregate	MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	64,935.11	2,483.00	252.52	17.00	26.15	14.85	2.64	MET	0	1.00	60	0
NH	01-JUN-2015	Aggregate	MR-4-03-2010	Mean Time To Repair - Central Office Trouble	Resale Business	Parity with Retail POTS - Business	ELIGIBLE	2,258.91	83.00	47.96	4.00	27.22	11.99	NA	SS	0	1.00	60	0
NH	01-JUN-2015	Aggregate	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with Retail POTS - Residence	ELIGIBLE	3,607.97	152.00	NA	NA	23.74	NA	NA	NA	0	1.00	35	0
NH	01-JUN-2015	Aggregate	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Analog Loop	Parity with Retail POTS	ELIGIBLE	911.71	44.00	12.08	3.00	20.72	4.03	NA	SS	0	1.00	60	0
NH	01-JUN-2015	Aggregate	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital and xDSL Loops	Parity with Retail POTS	ELIGIBLE	911.71	44.00	NA	NA	20.72	NA	NA	NA	0	1.00	60	0
NH	01-JUN-2015	Aggregate	MR-4-04-2000	% Cleared within 24 Hours	Resale	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1,516.00	2,718.00	36.00	40.00	55.78	90.00	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-4-04-3112	% Cleared within 24 Hours	UNE 2-Wire Analog Loop	Diagnostic Comparison to Retail POTS	DIAGNOSTIC	1,397.00	2,527.00	57.00	63.00	55.28	90.48	NA	NA	NA	NA		0
NH	01-JUN-2015	Aggregate	MR-4-04-3200	% Cleared within 24 Hours	UNE Specials	Diagnostic Comparison to Retail Specials	DIAGNOSTIC	15.00	19.00	30.00	32.00	78.95	93.75	NA	NA	NA			

State	Month	CLEC ID	Metric ID	Metric Title	Product	Performance Standard	FRP Num	FRP Dns	CLEC Num	CLEC Dns	FRP Perf	CLEC Perf	Z Score	Met Mtrc Ss	Qual'd Mtrc	Escalation Level	\$ Miss	\$ Credit	
NH	01-JUN-2015	Aggregate	NP-2-08-6702	Total Delay Days - Virtual Collocation	Collocation - Augment	0 (Zero) Days	NA	NA	NA	NA	NA	NA	NA	NA	0	1.00	70	0	
NH	01-JUN-2015	Aggregate	BP-1-02-2000	% DJF in 4 Calendar Days	Resale and UNE	>= 95%	NA	NA	194,425.00	194,425.00	NA	100.00	NA	NA	0	NA	0	0	
NH	01-JUN-2015	Aggregate	BP-2-01-1000	Timeliness of CLEC Bill	Resale and UNE	>= 95% within 10 Business Days	NA	NA	225.00	225.00	NA	100.00	NA	NA	0	1.00	10	0	
NH	01-JUN-2015	Aggregate	BP-3-04-1000	% CLEC Billing Claims Acknowledged within 2 Business Days of Receipt	Resale and UNE	>= 95%	NA	NA	429.00	431.00	NA	99.54	NA	NA	4	1.00	50	0	
NH	01-JUN-2015	Aggregate	BP-3-05-1000	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale and UNE	>= 95%	NA	NA	1,390.00	1,394.00	NA	99.71	NA	NA	4	1.00	50	200.00	
NH	01-JUN-2015	Aggregate	BP-3-07-1000	% Full or Partial Denials	Resale and UNE	No Standard	NA	NA	2,195.00	5,516.00	NA	99.79	NA	NA	0	NA	50	0	
NH	01-JUN-2015	Aggregate	BP-3-08-1000	% CLEC Billing Claim Credits Appearing on the Bill within 45 Calendar Days	Resale and UNE	>= 97.5%	NA	NA	1,598.00	1,647.00	NA	97.02	NA	NA	35	1.00	1,750.00	0	
NH	01-JUN-2015	Aggregate	BP-9-01-1000	% Billing Completeness in 12 Billing Cycles	Resale and UNE	>= 98%	NA	NA	3,436,955.59	3,441,986.50	NA	99.85	NA	NA	0	NA	0	0	
NH	01-JUN-2015	Aggregate	OP-1-01-1021	Average Speed of Answer - Call Completion	Operator Services	Diagnostic Comparison to Retail; No Stat. Score	23,021.00	22,333.00	633.00	662.00	1.03	0.96	NA	NA	0	NA	0	0	
NH	01-JUN-2015	Aggregate	OP-1-02-1021	Average Speed of Answer - Directory Assistance	Operator Services	Diagnostic Comparison to Retail; No Stat. Score	74,459.00	50,486.00	4,214.00	3,535.00	1.47	1.19	NA	NA	0	NA	0	0	
NH	01-JUN-2015	Aggregate	Total \$ Credit															6,851.00	0